

QUALITY, PERFORMANCE, AND SERVICE  
**SINCE 1932**

# HELPING YOU GET THE JOB DONE

Our regional network of field sales, technical specialists, and customer service representatives keeps your electricians, engineers, and maintenance crews informed and educated. Our regional network of parts counters, warehouses, and delivery trucks keeps your facilities, cribs, and work crews fully stocked with the parts and supplies you need.

## Crib Management

Save time, labor, and money—let Springfield Electric keep track of your inventory with our on-site crib management program. By bar-coding your tool crib items that we manage, we ensure that you have consistent product on the job. You'll get automatic replenishment reports that show usage, trends, and value of your inventory, which means your obsolete or slow-moving inventory will be reduced. And with on-site technical support, we can help you eliminate product duplication and initiate product standardization.

## Facilities Solutions

Lower your operating costs, improve efficiency, and increase the quality within your facility by utilizing Springfield Electric's Facilities Solutions team of specialists. Our Technologies Team provides solid, solution-based strategies for your automation, data-com, security, and audio-video applications, along with thorough training on our products. This group of experienced professionals offers an array of value-added services and shares a common goal of providing you the highest levels of technical sales support.

- Power monitoring
- UPS system design and maintenance
- Automation process control
- AC drive startup
- Electronic repair
- Audio-visual systems
- Safety systems
- Industrial networking
- Infrared testing
- Bar code/automatic ID systems
- Security systems
- Product training

## Materials Management Service

In construction, efficiency and productivity are key elements of success. Get to the job site early. Start your crew working. Keep them working. There's no time to waste because of late deliveries, missing materials, or unplanned trips to the supply counter.

Springfield Electric's materials management service guarantees that each day's supplies are inventoried, palletized, delivered, and secured at your job site in the morning before you and your crew arrive.

## Lighting and Energy Audits

Energy prices are skyrocketing. Demand is soaring. Efficiency and conservation are the buzzwords. While others talk, Springfield Electric's lighting and energy auditors work to improve your energy efficiency and save you money. Our trained auditors will expertly review your needs, including

- Appropriate light levels
- Lamp source
- Fixture type and layout
- Controls and sensors
- Cost of energy

You and your staff may be surprised by what we find. Our recommendations will improve the lighting quality of your environment and could dramatically reduce the amount of electricity consumed. In fact, customers typically recoup their costs in less than three years, then bank the savings thereafter.

## INNOVATIVE TECHNOLOGY

Along with providing thousands of traditional electrical components, Springfield Electric Supply Company specializes in advanced-technology products in five major categories:

- Automation
- Audio/video
- Security
- Data communications
- Power quality

And you can depend on our knowledgeable technical products team. We'll help you find the right products for your applications, design the systems you need, and provide expert training and support.





# INDUSTRY EXPERTISE, SUPERIOR SERVICE

Starting as a small, owner-operated family business, we learned early on that the integrity of our people and the quality of their work drives our success. Today our workforce is still our most valued asset.

## Smart Engineering

One of our best-kept secrets is our dedicated team of application specialists—the professionals who customers turn to for help in solving their problems. We provide design expertise on everything from automation systems for manufacturing to power conditioning for a large data center, from high-efficiency lighting systems to automated plants, offices, and homes. Our application specialists are available to help you with your project from design to implementation.

## Training

At Springfield Electric Supply Company, we've worked hard to become a leader in our industry, and with that leadership comes responsibility. That's why we offer specialized training and certification programs to our own personnel—as well as to our customers and their staff. From the certification programs conducted in our training centers, to our live streaming webcasts, to the customized on-site instruction for your team, Springfield Electric is committed to providing the training and support that today's advanced technology requires.

## Prompt, Dedicated Service

Springfield Electric's field representatives are dedicated to providing prompt, knowledgeable advice and service to our customers. We have a thoroughly trained and dedicated sales team for each of the markets we serve. Your Springfield Electric representative will help you choose the products and services that best meet your specific needs.

## Customer Support

Whenever you need help or have a question about your order or account, Springfield Electric's customer service and support team are just a phone call or click away. Along with the commitment to providing quality service and accurate information, our team are trained product experts who can find the answers you're looking for.

## FULLY WIRED BUSINESS TRANSACTIONS

Springfield Electric Supply Company can connect with you through Electronic Data Interchange, electronic funds transfers, and vendor-managed inventories. And our Quick Connect online service gives you secure, instant access to all of your account information, including pricing, order status, and complete purchase history. It's the next best thing to having unlimited access to one of our supply warehouses.





# INVENTORY & SUPPLIES— ALWAYS IN STOCK, AT YOUR DOOR

## Bin Stocking

Springfield Electric's bin-stocking service includes daily inventory replenishment, inventory bar coding, product consolidation, and customized inventory control and cost containment measures. We manage many on-location storerooms and inventory cages for our largest customers, supplying you with everything you need when you need it, to keep your operations running.

## Same-Day Delivery

With warehouses throughout the region and a fleet of delivery vehicles at the ready, Springfield Electric Supply Company can deliver most orders on the same day they're received.

## 20-Minute Pickup

When you need it right away and there's no time to wait for delivery, simply call ahead. In 20 minutes—or less—your product order will be ready at your local Springfield Electric supply counter. Get in, get out, and get back to work—no waiting.

## Done Right Now, Guaranteed

We're so confident in the precision of our inventory and order fulfillment teams that we're "putting our money where our mouth is" by introducing three service guarantees.

**Order Fill-Rate Guarantee:** Springfield Electric guarantees 100% order fill rates. This means our top 300 electrical supply products and our top 100 lighting showroom products will always be in stock—never back-ordered. Guaranteed.

**Order Accuracy Guarantee:** Springfield Electric guarantees 100% order accuracy. This means the items and quantities that appear on your order ticket will be the exact items and quantities you receive. Guaranteed.

**Rush-Order Guarantee:** Springfield Electric guarantees 20-minute rush order fulfillment. This means all orders requesting "rush pickup" will be accurately filled and ready at your local supply counter in 20 minutes. Guaranteed.

## LIGHTING & DESIGN

Springfield Electric Lighting & Design—with showroom locations in Bloomington, Champaign, and Springfield—offers the latest in home lighting, décor, and lifestyle products. In addition to a wide range of lighting fixtures to meet every style, function, and budget, Springfield Electric Lighting & Design also specializes in

- Lighting control and automation
- Data communication networking
- Media rooms
- Home theater design
- Home security design

Our team of Certified Lighting Consultants and product specialists helps architects, interior designers, residential builders, electrical contractors, and even corporate clients bring exciting new designs and products into the home and office environments.







At **Springfield Electric Supply Company**,  
 you get more than electrical equipment,  
 components, and materials—you get  
 product expertise, training, and a  
 commitment to superior service.

- Bloomington
- Carbondale
- Champaign
- Danville
- Decatur
- East Peoria
- Mt. Vernon
- Mattoon
- Moline
- Peru
- Rockford
- Springfield



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